



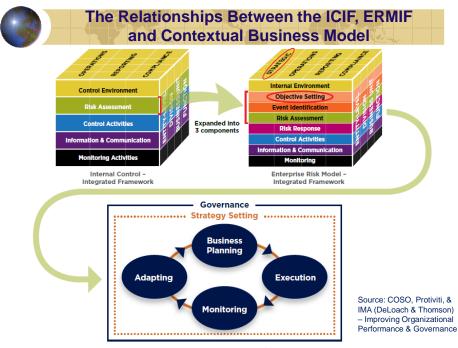
Internal control is a process – effected by those charged with governance, management, and other personnel – designed to provide reasonable assurance about the achievement of entity's objectives with regard to:

- Reliability of financial reporting
- Effectiveness and efficiency of operations, and
- Compliance with applicable laws and regulations

Source: COSO

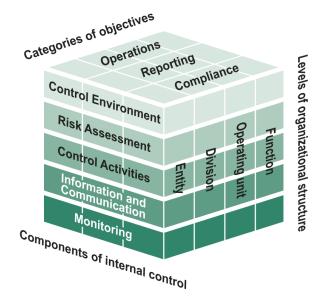


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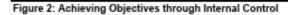
Contextual Business Model

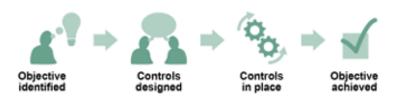






# Achieving IC Objectives





Source: GAO. | GAO-24-106889



# Oversight Body

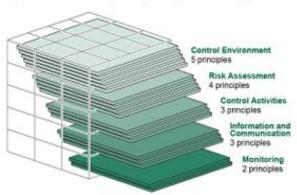
2.09 The oversight body oversees management's design, implementation, and operation of the entity's internal control system. The oversight body's responsibilities for the entity's internal control system include the following:

- Control Environment Establish integrity and ethical values, establish oversight structure, develop expectations of competence, and maintain accountability to all members of the oversight body and key stakeholders.
- Risk Assessment Oversee management's assessment of risks to the achievement of objectives, including risks related to fraud, improper payments, information security, identified and potential changes, and management override of internal control.
- Control Activities Provide oversight to management in the development and performance of control activities.
- Information and Communication Analyze and discuss information relating to the entity's achievement of objectives.
- Monitoring Scrutinize the nature and scope of management's monitoring activities as well as its evaluation and remediation of identified deficiencies.



# Components & Principles of IC

Figure 5: The 17 Principles Supporting the Five Components of Internal Control



Source: QAO. | QAO-24-106889



# Components & Principles of IC

### Figure 3: The Five Components and 17 Principles of Internal Control

### Control Environment

- The oversight body and management should demonstrate a commitment to integrity and ethical values.
- The oversight body should oversee the entity's internal control system.
- Management should establish an organizational structure, assign responsibility, and delegate authority to achieve the entity's objectives.
- Management should demonstrate a commitment to recruit, develop, and retain competent individuals.
- Management should evaluate performance and hold individuals accountable for their internal control responsibilities.

### Risk Assessment

- Management should define objectives clearly to enable the identification of risks and define risk tolerances.
- Management should identify, analyze, and respond to risks related to achieving the defined objectives.
- Management should consider the potential for fraud, improper payments, and information security risk when identifying, analyzing, and responding to risks.
- Management should identify, analyze, and respond to significant changes that could impact the internal control system.

Source: GAO. | GAO-24-106889

### **Control Activities**

- Management should design control activities to mitigate risks to achieving the entity's objectives to acceptable levels.
- Management should design general control activities over information technology to mitigate risks to achieving the entity's objectives to acceptable levels.
- Management should implement control activities through policies and procedures.

### Information and Communication

 Management should obtain or generate, and use relevant, quality information to support the functioning of the internal control system.

- 14. Management should internally communicate relevant and quality information, including objectives and responsibilities for internal control, necessary to support the functioning of the internal control system.
- 15. Management should communicate relevant and quality information with appropriate external parties regarding matters impacting the functioning of the internal control system.

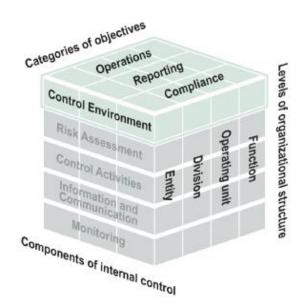
### Monitoring

 Management should establish and operate monitoring activities to monitor the internal control system and evaluate the results.

17. Management should remediate identified internal control deficiencies on a timely basis.



# Control Environment





### Control Environment

- The oversight body and management should demonstrate a commitment to integrity and ethical values.
- 2. The oversight body should oversee the entity's internal control system.
- Management should establish an organizational structure, assign responsibility, and delegate authority to achieve the entity's objectives.
- Management should demonstrate a commitment to recruit, develop, and retain competent individuals.
- Management should evaluate performance and hold individuals accountable for their internal control responsibilities.



### Control Environment

It is the <u>foundation</u> for effective internal control, providing discipline and <u>structure</u>.

The control environment sets the <u>tone of an</u> <u>organization</u> influencing the control consciousness of its people.

# Management's Philosophy and Operating Style

Management philosophy is the set of shared beliefs and attitudes characterizing how the agency handles everything it does, from developing and implementing strategy to day-to-day activities. This philosophy reflects the agency's values, influencing its culture and operating style, and affects how well fiscal programs can implement, maintain, and enforce control.

MAAPP Manual Section 30

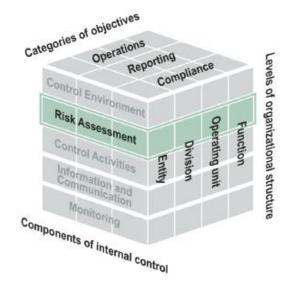
13



Management philosophy appears in policy statements, oral and written communications, and decision-making. Management reinforces the philosophy more with everyday actions than with its words.

MAAPP Manual Section 30







### Risk Assessment

- Management should define objectives clearly to enable the identification of risks and define risk tolerances.
- Management should identify, analyze, and respond to risks related to achieving the defined objectives.
- Management should consider the potential for fraud, improper payments, and information security risk when identifying, analyzing, and responding to risks.
- 9. Management should identify, analyze, and respond to significant changes that could impact the internal control system.

Source: GAO. | GAO-24-106889



## Risk Assessment

Assessing the risks facing the entity as it seeks to achieve its objectives.

Provides the basis for developing appropriate risk responses.



# Risk – What Is It?



- Anything <u>bad</u> that might <u>happen</u> and <u>prevent</u> us from <u>achieving</u> our objectives.
- Why should you care?

Because every manager is a risk manager.

# Ongoing Comprehensive Fraud Risk Management Process



COSO/ACFE: Fraud Risk Management Guide Executive Summary - September 2016

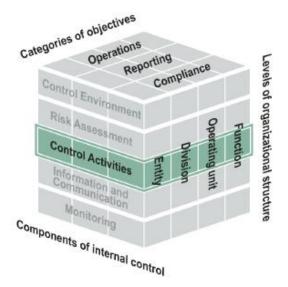


# Possible Responses to Risk



- 1. Avoid it.
- 2. Live with it.
- 3. Share it (or transfer it to someone else).
- 4. Attempt to manage it.







### **Control Activities**

- Management should design control activities to mitigate risks to achieving the entity's objectives to acceptable levels.
- 11. Management should design general control activities over information technology to mitigate risks to achieving the entity's objectives to acceptable levels.
- 12. Management should implement control activities through policies and procedures.



The actions management establish through policies and procedures to achieve objectives and respond to risks in the internal control system, including the entity's information systems.



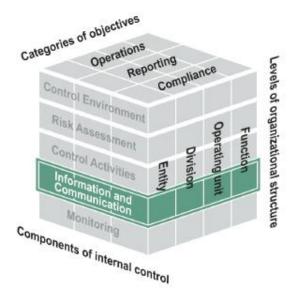
- Top-level reviews of actual performance
- Reviews by management at the functional or activity level
- Management of human capital
- Controls over information processing
- Physical control over vulnerable assets
- Establishment and review of performance measures and indicators



- Segregation of duties
- Proper execution of transactions
- Accurate and timely recording of transactions
- Access restrictions to and accountability for resources and records
- Appropriate documentation of transactions and internal control

### IT Control Activities Figure 7: Common Categories of Information Technology Control Activities and Relationship to Objectives Information technology control activities **Application controls** General controls **User controls** Security policies and procedures that apply to the entity's information technology Controls programmed into application software Controls performed (manual or automated) (automated) (partially automated) Controls performed by humans using IT Security management · Controls over data inputs Logical and physical access controls Controls over processing · Controls that rely on outputs from IT Configuration management · Controls over data outputs Segregation of duties Contingency planning Application controls and user controls support Information processing objectives General controls support Information Information security objectives security objectives support information HW processing objectives Confidentiality Availability Completeness Accuracy Validity Source: GAO. | GAO-24-10688







### Information and Communication

- Management should obtain or generate, and use relevant, quality information to support the functioning of the internal control system.
- 14. Management should internally communicate relevant and quality information, including objectives and responsibilities for internal control, necessary to support the functioning of the internal control system.
- **15.** Management should communicate relevant and quality information with appropriate external parties regarding matters impacting the functioning of the internal control system.

# Information & Communication

The quality information management and personnel communicate and use to support the internal control system.

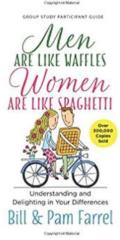


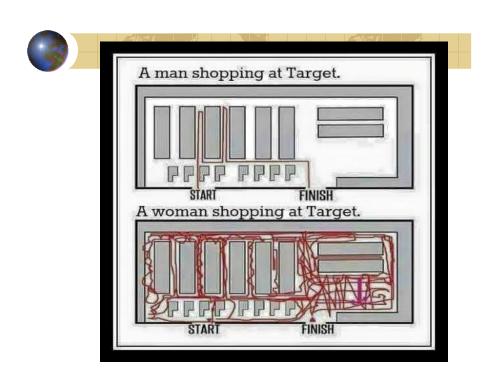
- Audience
- Nature of Information
- Availability
- Cost
- Legal or regulatory requirements
- Completeness
- Accuracy
- Validity



**Knowing the difference between Spaghetti and Waffles...** 





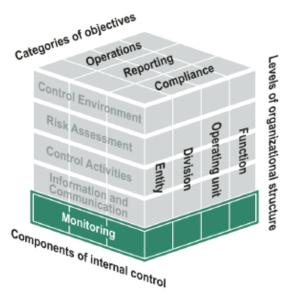




# Communication Strategies & Modalities: Know Your Targets

- Multiple Modalities & Generational Challenges in 2025:
  - Live and In-Person (F2F)
  - Video (Zoom, Teams, etc.)
  - Phone Call
  - Email
  - Message (text, WhatsApp, FB Messenger, LinkedIn, Slack, others)
- People often use the WRONG modality:
  - Breaking up or delivering bad news by text
  - Using Zoom or Teams when F2F is better?
  - Texting or messaging stakeholders when a phone call is best?







### Monitoring

- Management should establish and operate monitoring activities to monitor the internal control system and evaluate the results.
- Management should remediate identified internal control deficiencies on a timely basis.



Activities management establishes and operates to assess the quality performance over time and promptly resolve the finding of audits and other reviews.



- Establishment of a baseline
- IC system monitoring
- Reporting of issues
- Evaluation of issues & results
- Corrective actions



# Internal Control Is MANAGEMENT'S

Responsibility;

Affected by those in Governance; and,

ONLY provides
REASONABLE ASSURANCE



- Not a cure all
- Suitability of objectives used in establishing IC system
- Cannot ensure entity's success or survival
- Cannot ensure entity will achieve operation, financial reporting, and compliance objectives
- Effectiveness limited by human judgment, hasty & faulty decision making
- External events beyond entity's control

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- System can breakdown due to misunderstandings, mistakes in judgment, or errors committed due to carelessness, distraction, or fatigue
- Only as effective as the people who are responsible for its functioning
- Collusion can result in control failure
- Limited resources (cost/benefit)
  - excessive control is costly & counterproductive
  - too little control presents undue risk to entity





# Evaluating Controls is Not a One Time Thing

Processes change, positions are not replaced, budget reductions, new threats emerge...

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# Appendix One

- The 5 components of IC must be effectively designed, implemented, & operating together in an integrated manner, for an IC system to be effective.
- The 17 principles of IC must be in place.
- Documentation of the IC system is a must based on size & complexity of entity.





# How do I use this Appendix? Important facts and concepts related to preventive and detective control activities

### What is this Appendix?

This appendix is designed to supplement the control activities component. It provides:

- Discussion on types of control activities and how control activities differ from monitoring activities
- · Examples of preventive and detective control activities, and
- · Sources of external data to use in control activities

### Who is this Appendix for?

The oversight body

Financial managers

Step 2: Detective

Post-payment reviews

Detective data analytics

· Respond to reported risks and incidents

· Controls over automated processes

Malicious software detection

Reconciliations

### Selecting control activities

To mitigate risks, management designs an appropriate mix of preventive and detective

Management considers preventive control activities first. Preventive controls:

- · Offer the most cost-efficient use of resources
- Avoid a difficult and expensive "pay and chase model

### Step 1: Preventive

### Examples of preventive controls Examples of detective controls

- Training on internal control
- Password management Network security
- Authentication controls
- Automated approvals Preventive data analytics
- Identity-verification controls
- · Eligibility-verification controls
- Unique identifiers to prevent duplication

Source: GAO. | GAO-24-106889

### What are control activities?

Actions management establishes through policies and procedures as part of the control activities component to mitigate risks to achieving the entity's objectives to acceptable levels. They can be implemented as:

Preventive Designed to avoid an unintended event or result before it occurs

Detective Designed to discover and timely correct an unintended event or result

### External data sources

Management may share data with or obtain data from other entities to perform control activities. Examples include

Do not pay provides a variety of data-matching and other data-analytics services for federal and state agencies to help prevent and detect improper

The Death master file is used to verify data for program beneficiaries to prevent improper payments to deceased persons



### Appendix Three - Additional Resources

### Fraud Resources:

- · GAO Fraud Risk Framework
- **GAO Antifraud Resource**
- OMB Circular A-123

### Improper Payment Resources:

- GAO Improper Payments Framework
- OMB Memo M-21-19, Transmittal of Appendix C to OMB Circular A-123
- Improper Payments & Fraud: How They Are Related But Different
- **GAO Improper Payments Topic Page**
- Official PaymentAccuracy Website

### Information Security Resources

- National Institute of Standards & Technology Guidance
- GAO Cybersecurity Topic Page
- GAO Science & Technology Topic Page
- OMB Circular A-130, Managing Information as a Strategic Resource



# Six Pieces of Timeless Advice from the CFO to the Auditor

- Look for and report on the notable performance measures, efficiencies, and revenue/resource outcomes.
- Re-examine materiality concerning the entity.
- Maintain a flexible audit schedule around the scope and mission of the entity, division, and department.
- In entities under new management, keep focused on improvements moving the entity forward, not on former management and their years of past errors.
- Let the new management have a honeymoon period, and provide constructive feedback rather than a "gotcha" attitude;
- Remember that the reality of an audit is not always grounded in a book of theory.

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# Shine Bright – Flame Tree – Guam





- Integrity is Job One!
- Public Service is its Own Reward
- Take Time to Think
- · Focus on Results, not Ideology
- Beware of the Status Quo
- Prepare for the "Ugly"



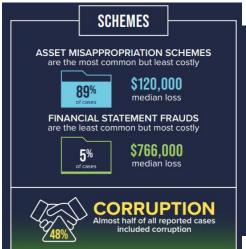


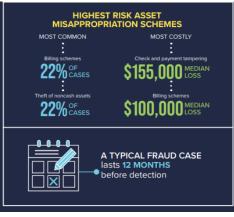
(conducted and published by the ACFE)



Source: 2024 RTTN - ACFE

(conducted and published by the ACFE)





Source: 2024 RTTN - ACFE

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# 2024 Report To The Nations

(conducted and published by the ACFE)



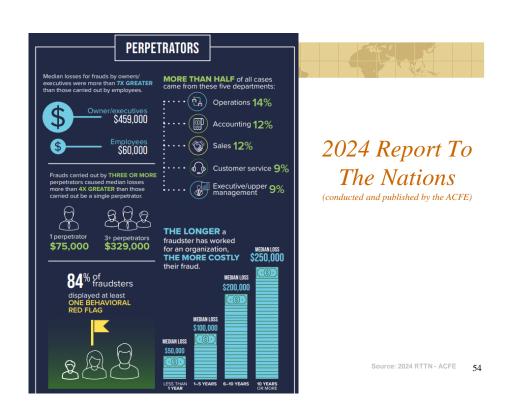
Source: 2024 RTTN - ACFE

(conducted and published by the ACFE)

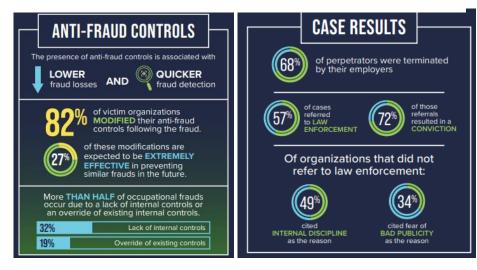


Source: 2024 RTTN - ACFE

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(conducted and published by the ACFE)



Source: 2024 RTTN - ACFE

55



# QR Frauds on the Rise

https://www.instagram.com/reel/DCUqs9uRmNO/?igsh=b3E0cmsxb2l4YjMz





# Memphis Business Journal

BUSINESS PULSE SURVEY: Tax.time

Regional report

### Knight Line to expand

Memphis Business Journal - March 28, 2003 by <u>Michael Paulk</u>
MERIGOLD, Miss. -- A manufacturer of motorcycles, Knight Line Products, Inc., plans to invest about \$1.3 million to expand its production operations in this Bolivar County community.

Dirt-bike plant to support 85 jobs Knight Line completing \$1.3M facility in Mississippi

03/15/2003

57



### Mississippi Delta & Delta State University





State briefs county on Knight Line audit findings

SY ROBERT SWITH
CHEVELAND NEWS LEADER!

Audit findings, sources said.
The county has received sev

Vol. 90 No. 83 · May 26, 2006

Knight attorney says client tried to recoup losses

By Almes Robinste
almost obstance by desired several years about the situation was considered boots and the situation was consider



# **Grant fraud brings programs into question**

### By Joshua Howat Berger Data Democrat Times

MERIGOLD - Don Knight may not know much about eco-nomic development, but he seems to know a business opportunity when he sees one.

Knight, a Cleveland business-man who has spent much of his life working with motorcycles and ATVs, had an idea to manufacture motorcycles for the Euro-

facture motorcycles for the Euro-pean endurance racing circuit.
As an entrepreneur in the mid-Missalssippi Delta, Knight learned he was eligible for spe-cial federal loans designed to cre-ate jobs and bring business to the region. Through his company, Knightline Products, Knight applied to the Bolivar County Board of Supervisors for loans to build a motorcycle factors in build a motorcycle factory in Merigold.

The county, which agreed to

MDEZA serves Bolivar, Holmes, Humphreys, Leflore, Synflower and Washington counties. It initially received \$40 million from the U.S. government to make loans and grants that would help fight poverty in the Delta, By 2006, MDEZA had received almost \$210 million from public and private sources, according to its page on the U.S. Department of Agriculture Web site.

Mid-Delta Empowerment Zone Alliance — which, in turn, got the money from the federal government under various programs
designed to foster economic
development in the most impove
refished parts of the country.

\*\*To selfospect, it is unclear\*\*

whether Knight ever planned to build motorcycles in Merigold.

What is clear — based on three years of probation and

help fund Knight's project, got charges brought against Knight the money from the Mississippi in federal court, to which he Development Authority and the pleaded guilty last December Mid-Delta Empowerment Zone and for which he is scheduled to be sentenced Monday - is th

restitution of the misappropriat-

ed money.

Knight's is not the only recent case of development assistance gone wrong in the region.

In January, two other area men - Milton Tutwiler, the former mayor of Winstonville, and Kenneth Blockett, a Cleveland building contractor - were sentenced to prison time and ordered to repay more than \$500,000 in funds misappropriated from a grant intended to build a household chemical factory outside Mound Bayou and bring 49 jobs to the area.

Such stories are not the tales of economic marginalization that so many Delta residents face but are the more twisted stories of elected officials and busi-ness lenders abusing their neighbors' poverty for their own go

See FRAUD, 3B

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### Mississippi Delta & Delta State University

# United States District Court

### SUBPOENA TO TESTIFY BEFORE GRAND JURY

### Billy Morehead

Delta State University 1003 West Sunflower Road Cleveland, MS 38733

YOU ARE ALSO COMMANDED to bring with you the following document(s) or object(s):\*

Any and all ORIGINAL documents relating to Don Knight, Knight Line Products, Gas Gas, Inc., TNC, Inc. and Knight Sports Center.



### ROBERT SMITH: Supes should hang their heads

That's why they ought to hang their heads over this Knight Line Products fiasco. The supes were right in the middle of helping to basically flush down the community tollet more than \$1 million of tax money, state and federal. I looked for signs of remorse on the supervisors' faces Monday, but found none, and they'll be beating their chests again this summer at budget-drafting time about their financial conservatism if we'll let them do

Based on what I've picked up in the last couple of days, though, it seems (Don Knight) who apparently couldn't tell the difference between a lease and a purchase. If you accept as gospel the remarks attributed to Knight's lawyer, Boyd Atkinson, in a news report published elsewhere, then Knight needed help figuring out that he only held a lease to a piece of property in the Merigold area owned by Delta State University.

That's strange because a copy of House Bill 1664 from the 2003 session of the Mississippi Legialature (it's posted online, boys and girls) clearly gives Delia State University the authority to lease (not sell) the property at issue to Knight Line Products for up to 99 years. The legislation, cosponsored by Charlie Capps Jr. of Cleveland, is perfectly clear. The operative word is "lease," not "sell."

All Mr. Knight needed to do was read the bill. He hardly needed a lawyer (Atkinson has been quoted as saying Knight learned through his representation that he didn't own the property) to explain it.

### CLEVELAND NEWS LEADER

### County sues couple and Knight Line co.

BY ROBERT SMITH
THE CLEVELAND NEWS LEADER
Donald Knight in November
2002 and other documentation.

### Knights say it's Brown's fault

BY ROBERT SMITH THE CLANTIAGE NEWS LAUDER

The Currices News Leaves

In the Products say Bolivar County
Money from Aleman

And The Products say Bolivar County
money from Aleman

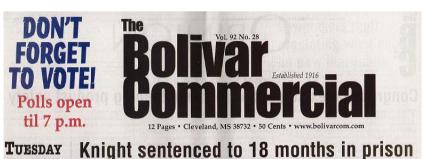
Hought the able to receive any
money from Aleman

House Aleman

61



### Mississippi Delta & Delta State University



### TUESDAY March 11, 2008

### INSIDE



# FaceBook, Twitter, Instagram, or Snapchat, TikTok Test?

# What would happen if your story, image, or video went viral?

https://www.instagram.com/reel/DC9Wkg1Rw92/?i gsh=MW1rMWRoMXRpdzM1aw==

https://www.instagram.com/reel/DDhbjeeROGB/?ig sh=NGpwNzEzeGI3bHp6

 $\frac{\text{https://www.instagram.com/reel/DDvAeqSBGIT/?ig}}{\text{sh=MWplZDZ3YmdhdjIxcw==}}$ 



# Billy's Rules to Live By...

- Lead
- Don't Manage
- Be Candid
- Be "Strong and Courageous"
- · Balance "fear" and "faith"



# Billy's Rules to Live By...

- KNOW your gifts
- FOCUS on your gifts
- USE your gifts
- IMPROVE your gifts
- DON'T covet other's gifts



"Be enthusiastic as a leader.
You cannot light a fire with
a wet match." Anonymous



# Billy's Rules to Live By...

- Take Risks (Have Courage; Cultivate Change)
- Lead by Being Led
- A Good Leader is Decisive
- Leaders do not create followers ... they create more leaders
- Communicate!!!



# Billy's Rules to Live By...

- Select the Right People
- Empower Your Associates
- TEAMWORK
- Build Consensus (Persuade rather than coerce)
- Keep an Open Mind (& Open Door)
- Leaders put others first; themselves second
- Share the Spotlight (say "Please" & "Thank You")



# Billy's Rules to Live By...

- Be Consistent
- Stay Balanced (family, life, diet, & exercise)
- "Phone" a FRIEND
- Follow YOUR Dreams
- Say Thank You!



### Scars in Heaven:

If I'd only known the last time was the last time...

https://www.youtube.com/watch?v=BCc7TCmKcwO





https://www.youtube.com/watch?v=Mwn7cEb5ub4







